Crisis in Educational Settings: An Evidence-Based Approach to Postvention in Schools

Danilo A. Roblico Jr.
Instructor/Guidance Counselor
Central Philippines State University, San Carlos City, Negros Occidental
https://orcid.org/0009-0008-7202-4753 | daniloroblico@cpsu.edu.ph

Osias Kit T. Kilag
School Principal, PAU Excellencia Global Academy Foundation, Inc., Poblacion, Toledo City, Cebu, Philippines and Vice-President for Academic Affairs and Research, ECT Excellencia Global Academy Foundation, Inc., Buanoy, Balamban, Cebu, Philippines
https://orcid.org/0000-0003-0845-3373 | okkilag12@gmail.com

Dr. Elma Sibonghanoy Groenewald
CEO, SG Virtuosos International 1501-1502 Tran Phu Street, Loc Tho Ward, Nha Trang City, Khan Hoa Province, Vietnam 650000
https://orcid.org/0000-0001-7813-2773 | elmasgroenewald@sgvirtuososinternational.com

Nelson A. Cordova Jr.
Program Head, School of Teacher Education, DMC College Foundation, Inc. Fr. Patangan Road, Sta. Filomena, Dipolog City, Zamboanga del Norte, Philippines
https://orcid.org/0009-0003-0939-2899 | nelson@dmc.edu.ph

Dr. Chinito O. Fajardo
Teacher III, Department of Education, Schools Division of Cebu Province, Philippines
https://orcid.org/0009-0006-9830-9584 | chinitofajardo01@deped.gov.ph

Maria Dorina M. Feliciano
Teacher III, Department of Education, Schools Division of Talisay City, Poblacion, Talisay City, Cebu, Philippines
https://orcid.org/0009-0005-9581-3139 | mariadorina.feliciano@deped.gov.ph

Abstract

This systematic literature review investigates evidence-based postvention strategies in the context of crisis management within educational settings. Focusing on the aftermath of crises, the study explores the diverse psychological impacts experienced by students and staff,
emphasizing the imperative for tailored intervention strategies. The critical role of social support systems, encompassing peer support, teacher-student relationships, and community involvement, emerges as a central theme, highlighting their instrumental contribution to mitigating the adverse effects of crises. Effective intervention strategies, including psychological first aid, group counseling, art therapy, and structured debriefing, are analyzed within the contextual factors of student development, crisis type, and cultural considerations. The study advocates for a flexible and multifaceted postvention approach to address the varied psychological needs of individuals in the aftermath of crises. Moreover, the integration of postvention into comprehensive crisis management models, exemplified by the PREPaRE Model, is explored as a pivotal component. Findings underscore the importance of proactive measures that seamlessly incorporate postvention into broader crisis management plans, emphasizing preparedness and preventive strategies alongside responsive interventions. Overall, this study contributes valuable insights to the discourse on crisis management in schools, offering evidence-based practices to guide educational institutions in fostering resilience and supporting the well-being of their communities in the face of crises.

Keywords: Crisis management, postvention, evidence-based strategies, schools

Introduction

In recent years, educational institutions have faced an increasing need to address and manage crises that can impact the well-being and safety of students, faculty, and staff. While considerable attention has been given to preventive measures and preparedness, the aftermath of crises demands a systematic and evidence-driven approach.

The term "postvention" refers to interventions that occur in the aftermath of a crisis, aiming to support and assist individuals affected by the event, prevent long-term negative consequences, and promote resilience (Khalid, et al., 2022). In the context of schools, crises can encompass a wide range of events, including natural disasters, acts of violence, accidents, or other traumatic incidents. The aftermath of such events poses unique challenges, demanding a thoughtful and evidence-driven response to mitigate the psychological, emotional, and educational impact on students and school communities.

Research has underscored the importance of a comprehensive crisis management plan that not only addresses immediate response and recovery but also incorporates evidence-based strategies for postvention (MacNeil & Topping, 2007). This study seeks to contribute to the existing body of knowledge by examining the efficacy of postvention interventions in the school setting, drawing upon empirical evidence and best practices identified in the literature. By synthesizing and critically analyzing relevant studies, this research aims to inform school administrators, educators, and mental health professionals about the most effective approaches to support individuals affected by crises in the educational context.

Several key elements will be explored in this study, including the psychological impact of crises on students and staff, the role of social support systems in postvention, and the effectiveness of various intervention strategies (Kilag, et al., 2023). Insights gained from this research have the
potential to inform the development and enhancement of school crisis management plans, ensuring they are evidence-based and tailored to the unique needs of educational environments.

As schools continue to grapple with the challenges of crisis management, this study addresses a critical gap in the literature by focusing specifically on evidence-based postvention strategies. By shedding light on effective interventions, this research aims to empower educational institutions to navigate the aftermath of crises with resilience and compassion, ultimately fostering a safer and more supportive learning environment for all.

**Literature Review**

Crisis management in educational settings is a multifaceted challenge that necessitates a comprehensive and evidence-based approach (MacNeil & Topping, 2007). This literature review explores existing research on postvention strategies in schools, emphasizing evidence-based practices aimed at addressing the aftermath of crises.

The psychological impact of crises on students and staff is a central concern in the literature. Studies indicate that exposure to traumatic events can lead to a range of psychological reactions, including post-traumatic stress symptoms, anxiety, depression, and impaired academic performance (Schneiderman, et al., 2005). Understanding the specific psychological challenges faced by individuals in the aftermath of crises is crucial for tailoring effective postvention interventions.

The role of social support systems emerges as a key theme in the literature. Research consistently highlights the importance of social support in mitigating the negative effects of crises (Kang & Kim, 2021). School communities that foster a sense of belonging and connectedness among students and staff demonstrate greater resilience in the face of adversity. The literature emphasizes the need for schools to proactively cultivate supportive environments to enhance the postvention process.

A critical aspect of evidence-based postvention is the identification and assessment of intervention strategies. Various approaches, such as psychological first aid, group counseling, and art therapy, have been explored in the literature (Erbacher, et al., 2014). The effectiveness of these strategies is contingent on factors such as the nature of the crisis, the developmental stage of the students, and the cultural context of the school community. Research in this area contributes valuable insights into tailoring interventions to specific contexts.

Empirical studies have played a pivotal role in advancing the understanding of evidence-based postvention in schools. Notable works include Huck and Zhang (2021) comprehensive guide on crisis management, which synthesizes research findings into practical recommendations for educators and administrators. Similarly, Sokol, et al. (2021) offer an in-depth exploration of evidence-based practices in school crisis intervention, providing a foundation for effective postvention strategies.

The literature review also underscores the importance of integrating postvention strategies into broader crisis management plans. The PREPaRE Model, as outlined by Brock et al. (2011),
stands out as a comprehensive framework that addresses both preventive and responsive aspects of crisis management in schools. Understanding how postvention fits into these models is crucial for creating holistic and resilient school communities.

Despite the progress in understanding evidence-based postvention, certain gaps persist in the literature. The specific needs of diverse student populations, including those with pre-existing mental health conditions, require further exploration. Additionally, long-term outcomes of postvention strategies and their impact on academic success and overall well-being merit more extensive investigation (Kilag, et al., 2023).

The literature on crisis management in schools, with a focus on evidence-based postvention, provides valuable insights into the challenges and opportunities in this critical area. Understanding the psychological impact of crises, leveraging social support systems, evaluating intervention strategies, and integrating postvention into comprehensive crisis management models are essential components for fostering resilience in school communities. As this review highlights, ongoing research and practical implementation of evidence-based postvention strategies are essential for creating safer and more supportive educational environments.

**Methodology**

A comprehensive search strategy was developed to identify relevant literature. Electronic databases, including PubMed, PsycINFO, and ERIC, were systematically searched for articles published up to the date of the literature review cutoff (2022). The search terms included variations of "crisis management," "postvention," "schools," and "evidence-based practices."

Studies were included based on predefined criteria to ensure relevance and quality. Inclusion criteria encompassed empirical studies, reviews, and meta-analyses focusing on crisis management and postvention in school settings. Studies conducted in other settings or lacking a focus on evidence-based practices were excluded.

The screening process involved two stages. Initially, titles and abstracts were screened for relevance. Subsequently, full texts of potentially relevant articles were reviewed to assess their eligibility based on the inclusion criteria. This rigorous screening process aimed to select studies that contributed significantly to the understanding of evidence-based postvention in schools.

A standardized data extraction form was developed to systematically capture relevant information from selected studies. Key data points included study design, sample characteristics, crisis types investigated, postvention strategies employed, and outcomes measured. This systematic data extraction facilitated the comparison and synthesis of findings across studies.

To ensure the validity and reliability of the selected studies, a quality assessment was conducted. The methodological quality of each study was evaluated using established criteria appropriate for different study designs, such as the Cochrane Risk of Bias tool for randomized controlled trials and the Newcastle-Ottawa Scale for observational studies.
The synthesized data were analyzed thematically, with a focus on identifying patterns, trends, and gaps in the literature. The analysis aimed to provide a comprehensive overview of evidence-based postvention strategies in schools, addressing the research questions outlined at the beginning of the study.

**Findings and Discussion**

1. **Diverse Psychological Impact of Crises:**
   The findings revealed a consistent pattern across studies, showcasing the pervasive manifestation of post-traumatic stress symptoms, anxiety, depression, and academic impairment among both students and staff following traumatic incidents (Kar, 2011). These psychological impacts were not uniform and exhibited variations in severity and nature depending on the type of crisis, underscoring the critical importance of implementing tailored postvention strategies.

   Research consistently indicated that students and staff experienced a spectrum of emotional and cognitive challenges in the aftermath of crises, ranging from heightened stress levels to more profound mental health concerns (Kilag, et al., 2023). Understanding the nuanced psychological impacts associated with different crises provided a foundation for developing targeted interventions that address the unique needs of individuals within the school community.

   Moreover, the identification of varying psychological impacts emphasized the inadequacy of one-size-fits-all postvention approaches. Tailoring interventions to the specific psychological challenges arising from different crisis contexts emerged as a crucial aspect of effective postvention (Reed, et al., 2021). These findings stress the necessity for educational institutions to adopt a flexible and adaptive approach in their post-crisis interventions, recognizing the diverse psychological landscape that unfolds in the aftermath of different types of crises.

   The literature review’s exploration of the diverse psychological impact of crises highlights the intricate nature of the challenges faced by individuals in school settings. Recognizing the range of psychological responses among students and staff following crises lays the groundwork for the development and implementation of targeted, evidence-based postvention strategies that are essential for fostering resilience and supporting the well-being of the entire school community.

2. **Critical Role of Social Support Systems:**
   Synthesizing evidence across multiple studies, a consistent theme emerged, underscoring the instrumental role played by robust social support structures within schools (Robinson, et al., 2013). These structures included peer support networks, teacher-student relationships, and active community involvement, collectively proving pivotal in mitigating the adverse effects of crises on the school community.

   Studies consistently demonstrated that schools with well-established social support systems exhibited a higher degree of resilience in the aftermath of traumatic events. The sense of belonging and interconnectedness fostered within these supportive environments not only contributed to a more rapid recovery but also acted as a buffer against the negative psychological consequences experienced by students and staff (Kilag, et al., 2023). The literature emphasized
the catalyzing effect of peer support, where students providing emotional aid to their peers played a significant role in the overall well-being of the affected individuals.

Furthermore, the critical role of teacher-student relationships emerged as a key determinant in postvention success. Educators who were trained to recognize signs of distress, provide emotional support, and facilitate open communication contributed significantly to the overall recovery process. Additionally, community involvement, extending beyond the school premises, was identified as a resourceful element in building a comprehensive network of support that extended to families and the broader community (Epstein & Sanders, 2006).

The systematic review highlighted the indispensable role of social support systems in shaping postvention outcomes in the aftermath of crises. The findings underscore the need for educational institutions to invest in and cultivate strong social support networks, recognizing them as foundational elements in fostering resilience and aiding recovery within the school community.

**Effectiveness of Diverse Intervention Strategies:**
The systematic literature review unveiled a rich spectrum of evidence-based intervention strategies deployed in schools post-crisis, providing valuable insights into their efficacy (Walker, 2008). Among the diverse range of effective approaches identified, psychological first aid, group counseling, art therapy, and structured debriefing emerged as noteworthy strategies. These interventions demonstrated success in mitigating the psychological impact of crises on students and staff, promoting recovery, and fostering resilience within the school community.

The literature consistently emphasized the importance of tailoring intervention strategies to specific contextual factors. The effectiveness of these approaches was found to be contingent on considerations such as the developmental stage of students, the nature of the crisis, and the cultural context of the school community (Kilag, et al., 2023). For instance, psychological first aid was particularly effective in providing immediate support and addressing acute stress reactions, while group counseling and art therapy were identified as beneficial for facilitating expressive communication and emotional healing.

Importantly, the literature underscored the need for a flexible and multifaceted postvention approach. Recognizing the diversity of crisis scenarios and the individualized needs of students and staff, the study findings advocated for the incorporation of a range of intervention strategies within a comprehensive crisis management plan. This adaptability allows educational institutions to respond effectively to the unique challenges presented by different crises, fostering a more resilient and supportive environment.

**Integration of Postvention into Comprehensive Crisis Management Models:**
The systematic literature review underscored the pivotal role of integrating postvention strategies into comprehensive crisis management models within educational settings, providing crucial insights into effective crisis response (Brock et al., 2011). A prominent exemplar in this context was the PREPaRE Model, consistently cited for its holistic framework encompassing crisis prevention, response, and recovery. Recognized for its systematic and proactive approach, the
model served as a guiding paradigm for educational institutions seeking to enhance their crisis management capabilities.

Studies consistently advocated for the seamless incorporation of postvention strategies into broader crisis management plans. The integration of postvention within a comprehensive framework ensured a continuous and coordinated approach to crisis management, fostering a school environment capable of effectively responding to and recovering from traumatic events. The literature emphasized that such integration goes beyond reactive measures and necessitates a proactive stance, incorporating preparedness and preventive strategies alongside responsive interventions. The PREPaRE Model, among others, provided a template for schools to structure their crisis management efforts comprehensively, aligning with the understanding that an integrated and proactive approach is essential for fostering resilience and mitigating the impact of crises on the school community (Schonfeld & Newgass, 2000).

The findings of this systematic literature review underscore the intricate dynamics of crisis management in schools, particularly in the postvention phase. The psychological impact of crises is diverse and requires nuanced interventions. Social support systems play a pivotal role in promoting resilience, and a spectrum of evidence-based intervention strategies can be effectively employed based on contextual factors. Integrating postvention into comprehensive crisis management models is crucial for creating resilient school communities. These findings contribute to the ongoing dialogue on evidence-based practices, offering insights that can inform the development of targeted and context-specific postvention strategies in educational settings.

**Conclusion**

This systematic literature review delved into the multifaceted domain of crisis management in schools, with a specific focus on evidence-based postvention strategies. The synthesized findings contribute valuable insights to the discourse on fostering resilience and mitigating the psychological impact of crises within educational settings.

The exploration of the diverse psychological impact of crises revealed a spectrum of responses among students and staff, emphasizing the need for tailored postvention strategies. Understanding the nuanced challenges individuals face in the aftermath of different crises forms the basis for developing targeted interventions that address specific psychological needs.

The critical role of social support systems emerged as a key theme, underscoring the instrumental contribution of peer support, teacher-student relationships, and community involvement in mitigating the negative effects of crises. Schools fostering a sense of belonging and interconnectedness demonstrated greater resilience, emphasizing the significance of cultivating strong social support networks.

Effective intervention strategies showcased a rich array of evidence-based approaches, including psychological first aid, group counseling, art therapy, and structured debriefing. The success of these strategies was contingent on factors such as the developmental stage of students, the nature of the crisis, and the cultural context of the school community. The literature emphasized the
importance of a flexible and multifaceted postvention approach to cater to the diverse needs of individuals in the aftermath of crises.

Furthermore, the integration of postvention into comprehensive crisis management models, exemplified by the PREPaRE Model, emerged as a critical component. Studies consistently advocated for a proactive approach, seamlessly combining postvention with preventive and preparedness strategies within an overarching framework. This integration ensures a coordinated and continuous response to crises, fostering a resilient school environment.

This study contributes to the existing body of knowledge by consolidating evidence-based insights into crisis management in schools. The findings underscore the importance of tailored postvention strategies, robust social support systems, diverse intervention approaches, and the integration of postvention within comprehensive crisis management models. By adopting these evidence-based practices, educational institutions can effectively navigate the aftermath of crises, fostering resilience and supporting the well-being of students and staff within the school community.

References


